

GUEST RESPONSIBILITY CODE

Welcome to Impact Athletic Center (IAC)

For your safety and the safety of others, for the enjoyment of all athletes, spectators, members, guests and our staff, and for the preservation of the facility, we ask that you please observe the following:

- Kindly follow IAC's 'Zero Tolerance Policy' and 'Outside Food and Beverage Policy'.
- To ensure everyone's safety, all participants must complete an IAC waiver upon their arrival. Those 18 years of age and older can sign for themselves while those under the age of 18 must have a parent/guardian sign.
- Children 14 years of age and younger must be accompanied by an adult at all times, who are responsible for any damage caused by children.
- The use of the facility is available at your own risk. There is significant risk of injury or illness from participation in activities within the facility.
- Proper attire, including shirts, bottoms, and shoes must be worn at all times within the facility. All attire must contain non-offensive wording and imaging.
- Only approved athletic equipment may be used within the facility.
- Show respect for all guests and their personal property, IAC staff members, the facility and equipment and property within it.
- Guests are responsible for securing their personal belongings; IAC is not liable for any lost, damaged, or stolen items.
- For facility equipment and furniture adjustments, movement, set-up and take-down, please ask IAC staff for assistance.
- IAC allows trained service dogs, as defined in the Americans with Disabilities Act (ADA) inside the facility; emotional support, therapy, comfort or companion animals are not permitted.
- Vendors must receive written approval from management prior to conducting business within and outside of the facility.
- Folding chairs, for the purpose of viewing, are only allowed in the Mezzanine (second floor) area of the facility. Folding chairs placed on the Track are required to be in the lane closest to the rail.
- Guests are responsible for disposing of their trash and leaving their area clean.
- IAC holds lost and found items for up to one week; please contact Guest Services promptly regarding missing belongings.
- Video footage of incidents in or around the facility will be viewed by IAC staff only and released to law enforcement at their request.

We ask that you please report all incidents to the IAC staff. Those unable to meet the expectations set by IAC will be susceptible to a temporary or permanent ban from the facility.

THANK YOU FOR VISITING IMPACT ATHLETIC CENTER

